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Quality Policy (JM015)

ISO 13485:2016

Judd Medical Limited is an established distributor of a range of medical devices, across a broad spectrum of medical device classifications. At Judd Medical Limited, we are dedicated to the highest standards of quality in the distribution of medical devices. Our commitment to quality is integral to our mission of contributing to the wellbeing of patients and healthcare providers. Our policy provides a framework for the setting and review of objectives. As a distributor, we recognise our responsibility to uphold regulatory compliance and consistently deliver safe and effective medical devices.

Compliance: We are committed to maintaining compliance with ISO 13485:2016 and other applicable regulatory requirements. We pledge to stay informed about changes in regulations and continuously improve our processes to meet and exceed these standards.

Customer Satisfaction: We prioritise the satisfaction of our customers by providing medical devices that meet or exceed their expectations. Our customer-centric approach includes understanding their needs, delivering on commitments, and ensuring prompt and effective communication.

Continuous Improvement: We foster a culture of continuous improvement, where every team member is empowered to identify opportunities for enhancement. Through regular reviews, audits and training we strive to optimise our processes, minimise risks, and enhance overall efficiency.

Supplier Collaboration: We maintain strong partnerships with suppliers who share our commitment to quality. Our supplier selection process emphasises quality assurance, and we collaborate with our partners to ensure the integrity and traceability of the medical devices throughout the supply chain.

Employee Engagement: Our employees are the cornerstone of our success. We invest in their development, provide training on quality management principles, and encourage active participation in maintaining and improving our quality management system.

At Judd Medical Limited, quality is not just a requirement; it is a shared responsibility embraced by every member of our team. We understand that the reliability of medical devices is critical for patient safety and healthcare outcomes. Therefore, we are unwavering in our commitment to delivering products and services that consistently meet the highest standards of quality and compliance.

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This Quality Policy and our Quality Objectives related to this policy are communicated, understood, and implemented throughout our organisation. This policy is regularly reviewed and updated to ensure its ongoing relevance and effectiveness.

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